

Booking Terms & Conditions

- All Planet Padel Bookings are subject to full payment at time of booking.
- Any additional charges are also subject to payment at time of bookings e.g. racket rental
- Confirmations of bookings will be sent to email provided on booking is confirmed. App users will also receive an in-app notification of bookings.
- Minimum age of players is 8 years old. All players between 8-18 must be supervised at all times.
- There must be at least one player aged over 18 on court at all times.
- Players playing at Planet Padel do so at their own risk.
- Players must wear suitable gym/exercising clothing and runners while playing.
- No jewellery is permitted on court.
- Planet Padel accepts no responsibility for players' personal items.
- Any queries regarding your booking – please contact bookings@planetpadel.ie

Cancellation/Modifications:

- Cancellation policy for court bookings is 24 hours prior to game time.
- Cancellation policy for group court bookings of 4 courts or more is 72 hours prior to game time.
- Bookings can be cancelled in app/website through your Planet Padel Account (preferred). You can also contact bookings@planetpadel.ie to cancel your booking.
- Prepayments for bookings cancelled within the cancellation policy, will be credited to your Planet Padel Account for future bookings/purchases. Refunds are not provided.
- Modifications – games can be rescheduled provided more than 24 hours' notice to game time is provided. To reschedule your game, please contact bookings@planetpadel.ie with your current booking details and preferred rescheduled date/time.
- Cancellations made less than 24 hours prior to game time are subject to full payment. No modifications or credits provided.